

# D&S Helpdesk

Portal > Knowledgebase > email > Failed Cumulative Update resulted in a broken Exchange Server - HOW TO FIX

---

## Failed Cumulative Update resulted in a broken Exchange Server - HOW TO FIX

Daniel Sui - 2019-08-02 - 0 Comments - in email

If OWA and ECP are not accessible after a failed Exchange Cumulative Update try the following to fix:

Copy over Cumulative Update files over to a different server

Example: \\RG-DC\c\$\temp\CumulativeUpdate23\

Share out the CumulativeUpdate23 folder

On the Mail server in a command prompt run the following command:

Example: \\RG-DC\c\$\temp\CumulativeUpdate23\setup.exe /Mode:Upgrade  
/IAcceptExchangeServerLicenseTerms