D&S Helpdesk

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Azure AD Connect – The server encountered an unexpected error creating performance counters for management agent

Dave Topan - 2024-01-22 - 0 Comments - in Office 365

1. Stop the AD Sync Service - net stop ADSync



2. Backup the registry – select the ADsync key and export (this is for backup purpose, if

anything go	es wrong)
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3. Delete the following registry key

[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\ADSync\Perfor mance];

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Computer\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\ADSync\Perf	ormance			

4. Re-create the registry key – Performance

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5. Run the following commands

unlodctr.exe ADSync

lodctr.exe "C:\Program Files\Microsoft Azure AD Sync\Bin\mmsperf.ini"





6. Start the ADSync Service - Net Start AdSync

